

Release 7 | What to Expect

How Many “Unknown, Unknowns” Does it Take to Screw in a Light Bulb?

Too Many. Global Contact

There are currently **23,917** “Unknown” contacts in the VPCR - that’s 23,917 too many. These contacts will be removed and replaced with a single “Global Contact.”

Entering Today: You can enter “Unknown” or “Anonymous” for the First and Last Name in the Contact record.

Entering in April: If you have an “Unknown” or “Anonymous” contact you will now utilize the “Global Contact” Type. If you have more than 1 Unknown contact you’ll be able to identify how many – no longer will you have to create a new contact record for each.



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Contact Id	First Name	Last Name	Status	Type	Created Date
<Case Required>			<Case Required>	"Global Contact"	

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