



Justice Center for the
Protection of People
with Special Needs

RESOURCE CARD

Resources and Procedures for Mandated
Reporters, Victims, Individuals, Families
and Personal Representatives.

ABUSE & NEGLECT

- Physical Abuse
- Sexual Abuse
- Psychological Abuse
- Emotional Abuse
- Neglect

If someone tells you they have
experienced abuse and neglect:

WHAT TO DO:

Listen to the individual and offer your
support. If it is an emergency
situation, **CALL 911**

Follow all internal reporting requirements
to ensure protections are put in place.

Report the incident to the Justice
Center's Vulnerable Persons'
Central Register (VPCR) Hotline at:

1-855-373-2122 or Dial 7-1-1 for NYS Relay

**TEAR THIS CARD AT THE
PERFORATION:** Keep this half for
yourself and give the other half to the
individual or family member.

To report abuse and
neglect:

Call the 24/7 Toll-free Hotline

1-855-373-2122

Dial 7-1-1 for NYS Relay

For additional assistance call the
Individual and Family Support Unit:

1-800-624-4143

or e-mail

supportcoordinator@justicecenter.ny.gov



Justice Center for the
Protection of People
with Special Needs

WHAT TO KNOW:

- Anyone can report abuse or neglect of a
person with special needs to the Justice
Center.
- All reports of abuse and neglect to the
Justice Center will be investigated.
- The Justice Center is committed to
supporting and protecting the health,
safety, and dignity of all people with
special needs and disabilities through
advocacy of their civil rights, prevention
of mistreatment, and investigation of all
allegations of abuse and neglect so that
appropriate actions are taken.

In an emergency situation, **CALL 911**

RESOURCES

State Agency Information:

If someone tells you they have experienced abuse or neglect:

TELL THE INDIVIDUAL:

The Individual and Family Support Unit is a resource for victims of abuse or neglect, their families, personal representatives and guardians. Advocates provide assistance in a variety of areas, including:

- guidance and information about reporting and investigative processes
- support during criminal cases and proceedings
- victim interview accompaniment
- case status updates

For more information visit our website at:
www.justicecenter.ny.gov

OFFICE FOR PEOPLE WITH
DEVELOPMENTAL DISABILITIES
1-866-946-9733

OFFICE OF MENTAL HEALTH
1-800-597-8481

OFFICE OF CHILDREN AND FAMILY SERVICES
1-888-219-9818

OFFICE OF ALCOHOLISM
AND SUBSTANCE ABUSE SERVICES
1-800-553-5790

STATE EDUCATION DEPARTMENT
1-518-474-3852

DEPARTMENT OF HEALTH
1-866-881-2809

WHO MUST REPORT:

All mandated reporters are required to report!

Mandated Reporters are (examples):

- Staff at state and private provider agencies
- Human services professionals
- Medical/Clinical professionals
- Education professionals
- Law enforcement personnel

For a complete list visit our website at:
www.justicecenter.ny.gov

You are there to help!

Mandated reporters are required to make a report to the NYS Justice Center, to protect the safety of all individuals in the facility.

Remind the individual of their rights!

They have the right to make a report to the facility, State oversight agency or the Justice Center anytime they feel they may have been a victim of abuse or neglect.