



## Justice Center for the Protection of People with Special Needs

ANDREW M. CUOMO  
Governor

April 27, 2016

To: Jay Kiyonaga, Executive Deputy Director

From: Davin Robinson, Executive Secretary to the Advisory Council

Re: Advisory Council Recommendation

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The Justice Center advisory council is authorized by the *Protection of People with Special Needs Act* to provide guidance to the Justice Center in the development of policies, programs and regulations. The recommendation below was approved, unanimously, by the full advisory council at the April 7, 2016 meeting.

Recommendation: The advisory council to the NYS Justice Center for the Protection of People with Special Needs (Justice Center) strongly urges the Justice Center and all state oversight agencies under the jurisdiction of the Justice Center, to continue to improve the Justice Center's data base, the Vulnerable Person's Central Register (VPCR). This will improve the ability of the Justice Center and state oversight agencies to identify incident patterns and trends, and implement corrective actions to prevent abuse and neglect. Improvements to the VPCR should include providing regular, public reports that distinguish between residential and non-residential programs and those serving adults, children and youth. These reports should also include data on Justice Center performance including calls answered, call duration, call wait times, length of time for Justice Center and non-Justice Center led investigations, as well as data regarding the Justice Center's appeals process. These improvements should be completed by September 2016.