

If someone tells you they have experienced abuse or neglect:

WHO MUST REPORT:

All mandated reporters are required to report!

Mandated Reporters are (examples):

- Staff at state and private provider agencies
- Human services professionals
- Medical/Clinical professionals
- Education professionals
- Law enforcement personnel

For a complete list visit our website at: www.justicecenter.ny.gov



TELL THE INDIVIDUAL:

You are there to help!

Mandated reporters are required to make a report to the NYS Justice Center, to protect the safety of all individuals in the facility.

Remind the individual of their rights!

They have the right to make a report any time they feel they may have been a victim of abuse or neglect.

RESOURCES

The Individual and Family Support Unit is a resource for victims of abuse or neglect, their families, personal representatives and guardians. Advocates provide assistance in a variety of areas, including:

- guidance and information about reporting and investigative processes
- case status updates
- victim interview accompaniment
- support during criminal cases and proceedings

For more information visit our website at:

www.justicecenter.ny.gov

STATE AGENCY INFORMATION:

OFFICE FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES

1-866-946-9733

OFFICE OF MENTAL HEALTH

1-800-597-8481

OFFICE OF CHILDREN AND FAMILY SERVICES

1-888-219-9818

OFFICE OF ALCOHOLISM AND SUBSTANCE ABUSE SERVICES

1-800-553-5790

STATE EDUCATION DEPARTMENT

1-518-474-3852

DEPARTMENT OF HEALTH

1-866-881-2809

To report abuse and neglect:

Call the 24/7 Toll-free Hotline

1-855-373-2122

Dial 7-1-1 for NYS Relay

**For additional assistance
call the Justice Center:**

1-800-624-4143

or e-mail

supportcoordinator@
justicecenter.ny.gov



**Justice Center for the
Protection of People
with Special Needs**



**If someone tells you they
have experienced abuse
and neglect:**

WHAT TO KNOW:

- Anyone can report abuse or neglect of a person with special needs to the Justice Center.
- All reports of abuse and neglect to the Justice Center will be investigated.
- The Justice Center is committed to supporting and protecting the health, safety, and dignity of all people with special needs and disabilities through advocacy of their civil rights, prevention of mistreatment, and investigation of all allegations of abuse and neglect so that appropriate actions are taken.

**In an emergency situation,
CALL 911**

WHAT TO DO:

Listen to the individual and offer your support. If it is an emergency situation,

CALL 911

Follow all internal reporting requirements to ensure protections are put in place.

Report the incident to the Justice Center's Vulnerable Persons' Central Register (VPCR) Hotline at:

1-855-373-2122

TEAR THIS CARD AT THE PERFORATION:

Keep this half for yourself and give the other half to the individual or family member.

RESOURCE CARD



Resources and Procedures for Mandated Reporters, Victims, Individuals, Families and Personal Representatives.

ABUSE & NEGLECT

- Physical Abuse
- Sexual Abuse
- Psychological Abuse
- Emotional Abuse
- Neglect



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