

**Advisory Council Abuse Prevention Committee Summary  
June 20, 2023**

**Members Present:** Kathy O’Keefe, Jeffrey Savoy, Ronald Lehrer, Bill Gettman, Mary St. Mark

**Members Absent:** Veronica Crawford, Harvey Rosenthal, Judy O’Rourke, Euphemia Strauchn

**Staff Present:** Davin Robinson, Brandi Young, Tracey Sosa, Michelle McCrum, Scott Herrling

**Meeting Discussion:**

- **Business Analytics provided an overview of the unit and improper supervision trends**
  - The mission of the Business Analytics Unit is to provide analysis, tools, and training to enhance the use of data throughout the agency.
  - Over the past year, the Business Analytics Unit has met with other Justice Center units to develop new Key Performance Indicators, with the goal of measuring performance of both business units and Justice Center as a whole.
  - The unit has also provided analyses for various Justice Center units to assist them in exploring their data to help them make informed, data-driven decisions.
  - One of the projects the unit has been working on is improper supervision trends. (Please see attached PDF for full presentation on improper supervision)

**Presentation Summary:**

- The unit reviewed the substantiated offense data from 2014 through summer of 2022, which involved the review of more than 16,000 cases.
- One major finding was that more than 85% of all cases had at least one neglect offense, and nearly half of the neglect findings involved improper supervision.
- Based on the data reviewed, 70% of improper supervision cases occurred at OPWDD facilities.
- The unit read thru the case narratives to identify and then categorize the nature of the offenses. This resulted in the creation of 34 categories for improper supervision.
- The three most commonly occurring categories included:
  - staff left victim unsupervised/did not perform bed checks,
  - breach of supervision and
  - staff issues (including staff shortages). This was largely found in OPWDD providers.
- The most frequently occurring beyond the top three categories included,
  - staff sleeping on the job,
  - victim on victim physical assault,
  - victim injury,
  - instances of going AWOL,
  - victim on victim sexual activity and sexual assault, and
  - staff assault on victims.
    - None of these categories exceeded 10%.

- **PQI presents on newest Spotlight**
  - Prevention and Quality Improvement's Tracey Sosa shared the Justice Center's latest spotlight on prevention, Best Practices for Effective Medical Care. (A PDF version of spotlight is attached, or the spotlight can be accessed through this link <https://online.flippingbook.com/view/1057891616/>)
  - The spotlight provides an overview of best practices related to care plans, agency policies, administrative oversight, staffing, and training.
  - The spotlight also provides information related to effective medical care in relation to medication, health changes, end of life care, surrogate decision making, program admissions and discharges, telemedicine, and safe patient handling.
  - Lastly, the spotlight includes resources specific to each state oversight agency.
  
- **Justice Center Abuse Prevention Committee: Prevention and Quality Improvement updates** (A PDF of the unit updates is attached)
  - From the beginning of this year to May 31, 2023, the Prevention and Quality Improvements department has completed 191 CAP audits, compared to the 225 the unit completed in all of 2022.
  - Of the 191 audits 148 of them were completed for OPWDD programs.
  - The unit has completed audits for 13 notable cases and 29 death cases.
  - A goal of the unit for 2023 is to complete audits with providers that we have not previously done any work with. As of May 31, 2023, the unit has completed nine audits with unfamiliar providers.
  - Lastly, the unit has completed 69 audits that was referred to us from other business units within the Justice Center.