Greene Correctional Facility
Humane Alternatives to Long-Term Solitary Confinement (HALT) Act
Final Compliance and Quality of Care Review
JC#: 77010179284

On September 17, 2025, the Justice Center for the Protection of People with Special Needs (the Justice Center) conducted a site visit at the Greene Correctional Facility (CF) to review the programs, treatment, and conditions of confinement for incarcerated individuals placed in segregated confinement in that facility. The Justice Center also assessed compliance with the Humane Alternatives to Long-Term Solitary Confinement (HALT) Act.[1]

The Justice Center reviewed policies and practices concerning:

a. Placement of persons in segregated confinement and residential rehabilitation units (RRU).
b. Placement and treatment of persons meeting the "special population" definition in the HALT Act.[2]
c. Length of time spent in segregated confinement or residential rehabilitation units.
d. Hearings and procedures.
e. Assessments and rehabilitation plans, procedures, and discharge determinations.

The Justice Center toured the Special Housing Unit (SHU) and Residential Rehabilitation Unit (RRU), and spoke with 156 incarcerated individuals.[3] In addition to reviewing clinical case records, and guidance records, the Movement Logs and Programming Logs, the Justice Center also requested any Exceptional Circumstances documentation for a time-period of six months.[4] There were no incarcerated individuals placed on exceptional circumstances during the review period according to documentation received by the Justice Center.

[1] Correction Law §§137(6)(d)(e) (h), (i), (j), (k), (l), (m), (n), and (o) and §§138 (7), 401-a.
[2] Section 2 of the Correction Law, subdivision 33 defines Special Population as any person twenty-one years of age or younger; fifty-five years or older; with a disability; pregnant, in the first 8 weeks of post-partum recovery or caring for a child in a correctional facility.
[3] The census of the SHU was seven incarcerated individuals, and the census of the RRU was 149 incarcerated individuals at the time of the site visit. An additional five incarcerated individuals owned by Greene CF, housed in RRU, were out of the facility on "hold" status at the time of the Justice Center site visit.
[4] Review period: March 17, 2025, to September 17, 2025.

To complete a thorough evaluation, Justice Center staff offered private interviews to 22 incarcerated individuals and 14 individuals accepted.[5] The interviews were conducted in private rooms at the Greene CF. The Justice Center also distributed 154 surveys to solicit information about programming, recreation, and tablet use in segregated confinement and 38 surveys were returned at the time of this draft report. The Justice Center's findings, recommendations, and requests follow below.

Justice Center Findings:

Treatment and Conditions:

1. **Two incarcerated individuals were observed participating in out-of-cell programming in the RRU, at the time of the Justice Center's site visit.**

   The Greene CF RRU is a two-level double bunked unit, consisting of four tiers identified as A-1, A-2, B-1, and B-2, with a total of 196 housing cells. During the entrance interview, Justice Center staff were informed that there were 149 incarcerated individuals housed in the RRU, however, the cell book census indicated that there were five additional individuals outside the facility on "hold" status, at the time of the Justice Center's visit.

   Programming for the RRU occurs in a classroom setting with a total of eight classrooms within the RRU. Justice Center staff were afforded the opportunity to tour each of the classrooms. On the first floor, housed on C gallery, classrooms 101A, 102A, and 103A each contain eight Reduced Security Therapy and Recreation Tables (ReSTART) chairs. On the second floor, housed on C gallery classrooms 201A, 202A, and 203A also contain eight ReSTART chairs. The last two classrooms on the unit are situated in an area identified as the mezzanine and each contain 10 ReSTART chairs. At the time of the Justice Center's site visit, two incarcerated individuals were observed participating in programming. One individual was programming in classroom 201A, and another in classroom 202A. Justice Center staff were informed that programming designated for incarcerated individuals 21 years of age and under is held on Wednesdays. Security staff informed that individuals are restrained during programming, as most individuals willingly signed voluntary restraint orders. Justice Center staff also learned that programming in the Greene RRU was functioning on a "modified" schedule and were provided the schedule below:

[5] 7 Incarcerated individuals in the SHU were offered private interviews, and 4 accepted. 15 incarcerated individuals in the RRU were offered private interviews and 10 accepted, 2 refused, and 3 were not appropriate for private interviews at that time, per security staff.

Starting August 18th, 2025, morning mod only

Please note changes; especially with 21 and under population

Monday	A-1, B-1 Top/Bottom Bunks, including 21 and under
Tuesday	A-2, B-2 Top/Bottom Bunks, including 21 and under
Wednesday	21 and under (academic need, and CBT)
Thursday	A-1, B-1 Top/Bottom Bunks, including any 21 and under
Friday	A-2, B-2 Top/Bottom Bunks, including any 21 and under

While the Greene RRU was running on a modified schedule at the time of the Justice Center site visit, the Incarcerated Individual Orientation Manual outlined daily programming as occurring in two modules. The *RRU Daily Schedule* in the Orientation Manual outlines morning programming occurring from 7:30 a.m. to 10:30 a.m. and afternoon programming occurring from 11:45 a.m. to 2:45 p.m.

Although programming for the RRU is scheduled to start at 7:30 a.m., it sometimes starts at 8:00 a.m. and proceeds for three hours. Security staff in the RRU explained that staff from the overnight are often retained on the unit until 11:00 a.m. to ensure programming can be conducted.

Following a review of the RRU Gallery Logbooks and the C-100 and C-200 Program Logbooks for the period of September 3, 2025, to September 17, 2025, the Justice Center determined that the Greene RRU is offering programming in accordance with the Modified RRU Program Schedule. The average program attendance of those eleven days was approximately 12 incarcerated individuals.[6]

Recreation occurs in recreation pens off the back of each cell and is shared by the incarcerated individuals in each cell. Staff and incarcerated individuals reported that the recreation pens are typically left open for the duration of the day. Incarcerated individuals also stated they often prop or open the recreation pen door in other ways throughout the day and night to allow for air flow. Executive staff informed that congregate recreation pens are in the process of being constructed. Justice Center staff were afforded the opportunity to view the construction area and were informed that the base aggregate was installed. The *RRU Daily Schedule* in the Orientation Manual outlines recreation occurring from 4:30 p.m. to 5:30 p.m.

Security staff did not provide Justice Center staff with scheduled time frames that static tablets are offered to the incarcerated individuals but did report that static tablets are provided for most of the day. According to the *RRU Daily Schedule*

[6] The highest program attendance occurred on September 16, 2025, with 24 incarcerated individuals, and the least program attendance occurred on September 10, 2025, with no incarcerated individuals.

included in the Incarcerated Individual Orientation Manual, tablets are scheduled to be handed out at 5:45 p.m. and collected at 8:45 p.m.

At the Justice Center's request, the Greene CF provided program attendance for the month of February 2026. The documentation demonstrates that the Greene RRU has resumed regular programming, as outlined in the *RRU Daily Schedule* in the Orientation Manual outlines morning programming with morning and afternoon programming blocks and are no longer following the modified RRU schedule. The average daily attendance for daily out-of-cell programming in the RRU morning programming block was approximately 17 incarcerated individuals. Attendance peaked on February 3, 2026, with 32 participants, and the lowest rate of attendance occurred on February 23, 2026, with 2 participants.[7] The average daily attendance for daily out-of-cell programming in the RRU afternoon programming block was approximately 15 incarcerated individuals. Participation peaked on February 26, 2026, with 42 participants, and the lowest rate of participation occurred on February 3, 2026, with 9 participants.[8]

Request:

Please provide the Justice Center with an update regarding RRU programming. The update should include whether all incarcerated individuals have access to daily programming as outlined in the HALT Act, or if it remains on a modified schedule. If programming remains modified, please provide an explanation as to why there is a modified schedule and any changes that may have occurred since the Justice Center's site visit. Additionally, please provide an estimated completion date for the construction of the congregate recreation pens.

2. **Five incarcerated individuals in the Special Housing Unit (SHU) were observed participating in out-of-cell programming.**

The Greene CF SHU is housed in a shared building with the medical unit. The SHU consists of two linear tiers situated on either side of a control room. The SHU consists of 15 housing cells. During the entrance interview, Justice Center staff were informed that there were seven incarcerated individuals housed in the SHU at that time.

As outlined in the Incarcerated Individual SHU Orientation Manual, incarcerated individuals are offered four hours of out-of-cell programming daily, consisting of three hours of educational programming and one hour of recreation, scheduled to take place from 7:30 a.m. to 10:30 a.m. Monday through Friday. Program staff facilitate programming modules on Saturdays and Sundays, and recreation staff are responsible for out-of-cell programming. The programming area is a classroom setting with 15 ReSTART chairs facing a television and instructor's chair at the front of the class. Programming taking place during the Justice Center's tour was a group discussion.

[7]Morning program participation records were not received for February 16, 2026, and February 20, 2026.
[8] Afternoon program participation records were not received for February 11, 2026, February 13, 2026, February 16, 2026. February 19, 2026, and February 20, 2026.

Again, as outlined in the Incarcerated Individual SHU Orientation Manual, incarcerated individuals are offered recreation Monday through Friday beginning at 12:15 p.m., for one hour. The recreation area was located outside the tiers, offering two congregate recreation pens. Each recreation pen contained a pull-up bar. Security staff at that time indicated that eight incarcerated individuals can attend recreation together in each recreation pen.

The Justice Center was provided with a copy of the September SHU programming schedule which demonstrates programming being offered by program staff Monday through Thursday, 7:30 a.m. to 10:30 a.m., and by recreation staff Friday through Sunday, 7:30 a.m. to 10:30 a.m. Although there are no specific group names documented on the schedule per time slot, the form indicates that "Group topics include but not limited to: Criminal Behavioral Thinking (CBT), Holistic, Educational and Therapeutic". Tablets are offered to incarcerated individuals in the SHU from 5:00 p.m. to 9:30 p.m.

Following a review of the SHU Entry Sign in Book and SHU Logbook for a period of September 3, 2025, to September 17, 2025, it is clear programming and recreation is being offered daily.[9] Although the logbook entries for program attendance varied in format, with some using the stamp documenting the individuals on the unit who had requested program, recreation, and tablets, others did not. Overall, it could be determined that individuals, such as "3 out to program", attended programming every day, during the two-week period reviewed. The average program attendance in this timeframe was approximately six incarcerated individuals daily.

The average attendance for out-of-cell programming in the SHU for February 2026 was approximately seven incarcerated individuals. Attendance peaked with 10 participants on February 2, 2026, February 14, 2026, February 15, 2026, February 17, 2026, and February 19, 2026. The lowest rate of participation occurred on February 25, 2026, with no participants. [10]

Request and Recommendation:

The Justice Center commends the Greene CF for the daily program attendance among incarcerated individuals in the SHU. This serves as a positive demonstration of the programs and employee efforts in this SHU environment.

In addition, the Justice Center recommends that the Greene CF SHU adopt a standardized format, including the names of the individuals, to document program and recreation attendance.

[9] The highest rate of program attendance occurred on September 11, 2025, with 9 incarcerated individuals, and the lowest rate of attendance occurred on September 16, 2025, with 3 incarcerated individuals.

[10] Absent weekends and state recognized holidays. The Justice Center did not receive participation records for February 16, 2026, and February 23, 2026.

3. **The Justice Center received 38 out of 156 surveys distributed during the site visit and had the opportunity to speak privately with 14 individuals**

   According to the survey responses received, 25 incarcerated individuals reported that they are offered programming daily for two to four hours per day while 11 noted they are not offered programming at all. The programming offered included "cognitive behavioral thinking class", music therapy, anger management, black history, dialectical behavior therapy, and "RRU" programming. Those responding would like the opportunity to have education/vocational classes, classes about family/parenting, music therapy, aggression replacement therapy, and preparation for release from corrections. When asked about tablet use, 30 individuals reported the ability to use their tablet daily for at least two to four hours, while 16 reported greater than six hours of tablet use. When questioned about recreation, 25 individuals reported being offered recreation daily and 15 of those individuals indicated there are at least six hours of recreation offered. A total of 29 individuals described that recreation is a combination of alone and congregate. All of the 25 individuals that reported they are offered recreation daily, indicated they would rather have recreation as a group instead of alone.

4. **Justice Center staff conducted private interviews with 14 incarcerated individuals.**

   During their private interviews, six individuals reported being offered programming daily, despite the modified RRU program schedule. However, three incarcerated individuals reported that programming was not offered daily or they were only offered twice per week, due to the modified RRU programming schedule. One individual, who had been transferred to the Greene CF RRU approximately one month prior to their private interview with Justice Center staff reported that they had never been offered programming, was unaware of where programming was conducted, and was unaware of what programming was offered in the facility. They reported that their assigned Offender Rehabilitation Counselor (ORC) had them read books and write reports that the ORC provides to the Program Management Team (PMT) for time cuts.

   When questioned if individuals felt the unit was operating in a way that was therapeutic and rehabilitative, the general feeling was that the Greene RRU is not operating in a way they felt was therapeutic or rehabilitative. Two incarcerated individuals described the unit as "stressful," two additional individuals felt that a stress management class would be beneficial to include in the programming offered in the RRU. Several individuals discussed their frustrations with inconsistencies across various RRU's in the state, such as differences in access to personal property, availability of information on the unit, providing the example of a clear daily schedule, and varying expectations of what can or cannot be worn to programming. In addition, some individuals reported a lack of or delayed delivery of supplies on the unit, such as cleaning supplies, toilet paper, and hygiene products.

Request and Recommendation:

The Justice Center requests clarification of the in-cell activities that are being offered by the ORC which are provided Program Management Team (PMT) for time cuts. Although the Justice Center acknowledges the use of time cuts as encouragement to engage in cell study, using these activities may impact the amount of time an individual would attend programming. If programming included areas such as music therapy, anger management, black history, and dialectical behavior therapy, and individuals had the opportunity to receive time cuts, there might be more interest in coming out to programming.

In addition, given that the individuals feel that inconsistencies across various RRU's in the state, the Justice Center recommends that DOCCS Central Office complete an analysis of the different expectations of individuals housed in RRU's, specifically access to personal property, providing a clear daily schedule, and the varying expectations of what can or cannot be worn to programming.

5. **Approximately 59% of informational reports in the Greene CF RRU were positive.**

A total of 29 informational reports were completed on behalf of the incarcerated individuals within the RRU sample during the six-month review period. Per the documentation provided, 9 out of the 15 individuals in the RRU sample did not receive any informational reports. While admission dates vary, it is notable that two incarcerated individuals that had been housed in the Greene CF RRU for significant periods of time did not have any informational reports.[11]

The informational reports received by the Justice Center were issued between June 6, 2025, and September 3, 2025. Positive informational reports reflected incarcerated individuals completing in-cell Cognitive Behavioral Therapy (CBT) work. Negative informational reports reflected incarcerated individual cells being out of compliance with RRU standards, refusing to stand for master count, failing to comply with movement protocols, and being disrespectful toward staff.

Recommendation:

The intention of the HALT Act is to promote therapeutic and trauma-informed care while aiming to address individual treatment and rehabilitation needs to the underlying causes of problematic behavior. Given that informational reports were only completed for 6 individuals out of the 15 reviewed, the Justice Center recommends that OMH and DOCCS utilize informational reports for all individuals housed in the RRU to create a chronological record that tracks progress and notes positive and negative interactions with staff.

[11] [redacted] (DIN #: [redacted]) was admitted to the Greene RRU on December 31, 2024. [redacted] (DIN #: [redacted]) was admitted to the Greene RRU on February 18, 2025.

6. **Incarcerated individual 1, a mental health service level (MHSL) 6, requires the assistance of an interpreter.[12]**

During the Justice Center's site visit, it was learned that incarcerated individual 1 required the assistance of an interpreter when it was identified that their primary language is Spanish. The Justice Center was assisted in interviewing the individual by a Spanish speaking ORC. The individual expressed that they would like to attend programming to get out of their cell, even if they are unable to understand what is being said. They stated that due to the language barrier, staff do not understand their desire to go to programming, and therefore they have been unable to attend. Following the Justice Center's inquiry, DOCCS indicated the individual was advised and educated on how to respond to the Correction Officer when they are asked about participating in programs. The individual also met with two Spanish speaking Offender Rehabilitation Coordinators and has also been moved to a different cell where they were placed with a bilingual cell mate to assist with communication with staff.

According to the individual's SHU/RRU Mental Health Interviews, the individual denied the need for a private interview and was seen cell side.[13] The documents indicate that the individual's primary language is English, and one of the three forms note that their English Fluency is poor, while two others note their fluency as good. There is no indication if an interpreter was used to complete the assessments, however the individual "denied any mental health concerns," "call outs, rounds and emergency procedures were explained," "denied suicidal ideation/intent/plans/thoughts of self-harm," and "informed he had no issues when asked if he needed anything from OMH".

Request:

The Justice Center requests that DOCCS provide an update on incarcerated individual 1, specifically whether they have been able to attend programming as they have requested. The Justice Center understands that the individual is an English as a Second Language (ESL) individual, and that they have been assigned to Spanish speaking ORC's, however the Justice Center would like to inquire regarding policies in place to support ESL individual's and the availability for interpreters to assist the individual as opposed to relying on other incarcerated individuals to interpret for them.

In addition, the Justice Center requests from OMH documentation to support that the individual's primary language is English. If such documentation does not exist, please provide an explanation as to how the individual was properly assessed during their time at the Greene CF and where it would indicate the use of an interpreter during their SHU/RRU Mental Health Interviews. Lastly, please provide any documentation of OMH clinical contact with the individual since September 17, 2025.

[12] [redacted] (DIN # [redacted]) is hereinafter referred to as incarcerated individual 1.
[13] August 15, 2025, August 21, 2025, and September 9, 2025

7. **The Justice Center inquired about incarcerated individuals missing their personal property at the time of our site visit**

    - Incarcerated individual 2 reported that they do not have any of their personal property and had been at Greene CF for 30 days.[14]
    - Incarcerated individual 3 reported they have not received any of their property and had been at the Greene CF since the beginning of August.[15]
    - Incarcerated individual 4 reported they did not have their personal property.[16]

    In response to the Justice Center's inquiry, DOCCS responded that contact had been made to the original housing facility as well as the "hold over" facility however they had been unable to locate the property.

    Request:

    Please provide the Justice Center with an update as to whether the individuals property has been located and provided. If it has not been located, please explain what the process is for restitution and the status of the individual claims.

Special Populations:

8. **At the time of the Justice Center's site visit, there was not anyone under the age of 21, over the age of 55, pregnant or with any disability in the SHU. There were two individuals on the mental health caseload.**

    - Incarcerated individual 5, a MHSL 4, is diagnosed with adjustment disorder with depressed mood, other hallucinogen use disorder, cannabis use disorder, alcohol use disorder, and tobacco use disorder.[17] They restarted Mirtazapine in May 2025 after they disclosed difficulty sleeping and experiencing nightmares. On August 6, 2025, and August 13, 2025, the individual met with psychiatric staff and reported difficulties with family stressors. Mental health staff noted that they did not attend programming and preferred to spend time in their cell on the phone with their family. They were admitted to the Greene CF SHU on September 4, 2025, after the individual, in concert with two other incarcerated individuals, assaulted a fourth individual in the dorm shower area in which they received lacerations to their shoulder, arms, cheek, and face. A hearing was completed on September 15, 2025. As a result, they received a sanction including 100-days of confinement, 11-days prehearing SHU, and 100-days loss of packages, commissary, and phone. An intake mental health assessment was conducted cell side on September 5, 2025, as the individual "denied need" for a private interview and reported no mental health concerns.

[14] [redacted] (DIN # [redacted]) is hereinafter referred to as incarcerated individual 2.
[15] [redacted] (DIN # [redacted]) is hereinafter referred to as incarcerated individual 3.
[16] [redacted] (DIN # [redacted]) is hereinafter referred to as incarcerated individual 4.
[17] [redacted] (DIN # [redacted]) is hereinafter referred to as incarcerated individual 5

- Incarcerated individual 6, a MHSL-3, is diagnosed with adjustment disorders with anxiety.[18] Despite reporting experiencing anxiety, sleep disruption, and poor appetite the individual reported that they "really don't need medications".[19] It is later documented that in August 2025 they "continue to refuse [their] AM medications 5/6 days".[20] The provider discontinued all prescribed psychiatric medications as a result. On August 14, 2025, the individual was transferred from Fishkill CF to Greene CF.[21] Following a review of disciplinary hearing documentation, it appears that the individual had been held in transit at Ulster CF Receiving, and according to the DOCCS Inmate Disciplinary History, they received the following tickets:

    - On August 15, 2025, they received a Tier II ticket after a medical emergency as called to the individual's cell, as they appeared to be intoxicated by an unknown substance. They were observed to be unable to stand or speak clearly. A hearing was started and completed on August 25, 2025. As a result, they received a sanction including 60-days loss of recreation.
    - On August 20, 2025, they received a Tier II ticket for contraband, smuggling, false information, direct order, and utensils. A hearing was completed on August 25, 2025. As a result, they received a sanction including 20-days loss of tablet.
    - On August 20, 2025, they received another Tier II ticket for creating a disturbance, untidy, and direct order. A hearing was completed on August 25, 2025. As a result, they received a sanction including 30-days loss of packages, commissary, and phone.
    - On September 3, 2025, after arriving at Greene CF, the individual received a Tier III ticket after security staff conducted a random pat frisk during the evening chow run and located a "weighted cloth type weapon from I/I's right front pant pocket." A DOCCS Suicide Prevention Guidelines # 3152, was completed upon entering the Greene CF SHU. As a result, an immediate mental health referral was submitted on the individual's behalf after they reported attempting suicide on September 1, 2025, and stating, "Sometimes – freedom means nothing" when answering "Do you feel you have nothing in your life to live for?" An intake mental health assessment was conducted on September 4, 2025, during which they denied any mental health concerns and noted that they had attended program that day. Their hearing began on September 5, 2025, and concluded on September 8, 2025. As a result, they received a sanction including 6-days prehearing SHU, 69-days SHU/RRU/ALT, and 69-days loss of recreation, packages, and commissary.

[18] [redacted] (DIN #[redacted]) is hereinafter referred to as incarcerated individual 6
[19] Progress Note dated July 31, 2025.
[20] Progress Note dated August 13, 2025.
[21] Termination Transfer Progress Note dated August 14, 2025.

Recommendation and Request:

Segregated confinement poses serious risks to a person's mental health. The Justice Center continues to recommend that those with ongoing mental health needs be diverted to a therapeutic milieu, such as an RRU, where they can receive beneficial programming.

Please provide the Justice Center with an update regarding incarcerated individuals 5 and 6. This update should include the individual's MHSL, housing status, current confinement sanctions, any additional misbehavior reports or tickets, and RCTP admissions, if any.

9. Incarcerated individual 7, a MHSL 3 diagnosed with antisocial personality disorder, has a full-scale IQ of 54. [22]

According to the individual's OMH Core History, they engaged in a psychological assessment while inpatient at the Kirby Psychiatric Center, resulting in the identification of the individual's IQ being 54, "with the likelihood his actual score is between 50-64." [23] On March 25, 2021, the individual's Diagnosis Record was updated to include a diagnosis of intellectual disability; mild, in addition to their diagnosis of anti-social personality disorder. [24] It was also noted that the individual had been in the Correctional Alternative Rehabilitation (CAR) program, which is designed to address the special needs of individuals with intellectual and adaptive deficits, who are also serving disciplinary sanctions. [25]

While it does not appear that the individual was housed in the SHU during the Justice Center's review period, as evidenced by chronological records, they have received multiple mental health assessments in the RRU. It is notable that the individual's disciplinary hearing packets do not designate them as SHU cell ineligible, and includes a "yes" indicator on page 6 to the pre-printed question, "At the time of the hearing, this individual was housed in a SHU cell."[26] With the implementation of the HALT Act, individuals with a "physical, mental, or cognitive disability" are considered Special Populations. [27]

Recommendation and Request:

Given the individual's documented intellectual functioning and their past placement in the CAR program, please provide an explanation detailing why this individual is serving their disciplinary sanctions in the RRU and not the CAR program, in addition to being considered eligible for housing in the SHU.

[22] [redacted] (DIN # [redacted]) is hereinafter referred to as incarcerated individual 7
[23] Core History dated May 7, 2024 - Page #2.
[24] Psychiatric Progress Notes dated April 1, 2025, and July 1, 2025, also cite this diagnosis.
[25] DOCCS Bureau of Mental Health Special Program Descriptions.
[26] Tier 3 Hearing Packets for incidents occurring on July 3, 2025, and July 11, 2025.
[27] NY Correction Law §2, subd. 33

The Justice Center also requests updated documentation to support the individual's current full-scale IQ, if available, and the date the evaluation was conducted. Additionally, if further evaluations were not conducted, the Justice Center recommends that the individual receive psychological testing to ensure proper placement within DOCCS.

Length of time spent in segregated confinement:

10. **Incarcerated individual 7 was transferred to the Greene CF RRU in December 2024.**

    As outlined in the HALT Act, an incarcerated individual may only be housed in the RRU for a maximum of 12 months, at which time they must be discharged. Individual 7 appears to have transferred to the Greene CF RRU on December 27, 2024, per their OMH Chronological Record. In addition, they received two additional Tier III disciplinary tickets resulting in an additional 940-days SHU time, according to their hearing packets.[28]

    According to the individual's Corrections-Based Treatment Plan, they had a goal to develop and utilize coping skills to manage stressors related to their SHU/RRU placement. Their participant feedback forms in March, April, May, and August 2025 indicate satisfactory progress toward IRP goals, while June and July demonstrate unsatisfactory qualities. This individual received a total of 36-days in time cuts during the Justice Center's review period, with an amended release date of May 19, 2026.

    Request:

    Please provide the Justice Center with documentation, including their final individual rehabilitation plan, as evidence that the individual was released from the RRU in the timeframes instituted by HALT. In addition, please supply the individual's MHSL, housing status, current confinement sanctions, any additional misbehavior reports or tickets, and RCTP admissions, if any.

11. **All incarcerated individuals in the SHU at the time of the JC visit were held for less than 15 consecutive days or 20 days in a 60-day period, in segregated confinement.**

Hearings and procedures:

12. **According to the records received by the Justice Center, all the hearing were completed within the guidelines outlined in the HALT Act.**

13. **According to the documentation received by the Justice Center, two supervisors and 13 civilian staff are up to date on the Tier III Hearing Officer training.**

[28] Tier 3 tickets received on July 3, 2025, and July 11, 2025.

14. **Upon review of Tier hearing materials for the 20 incarcerated individuals in the sample at Greene CF, it was determined they were appropriate for criteria justifying Tier III confinement and had engaged in behaviors that warranted placement, including, assault on inmate, weapon, contraband, assault on staff, and violent conduct.**

Assessments and rehabilitation plans, procedures, and discharge determinations:

15. **OMH rounds conducted in the Greene CF SHU, a level 3 facility, averaged approximately seven minutes.**

    The Justice Center requested the SHU Activity and Sign in Logbooks from September 3, 2025, to September 17, 2025. Per OMH Policy, mental health staff are only obligated to conduct rounds in a level 3 facility SHU, once every two weeks.[29] Following a review of the documentation, it appears that mental health staff conducted rounds five times during this period, with an average of seven minutes spent on the unit for rounds.[30] The average census of the SHU during this period was 11 incarcerated individuals.[31] There were no days during the time period in which there were no incarcerated individuals housed in the SHU.

    Request and Recommendation:

    The Justice Center encourages mental health staff to conduct meaningful contacts with incarcerated individuals. Per policy, the SHU rounds clinician will attempt to make verbal contact with the occupant of each SHU cell, referred to as cell-side contacts, regardless of whether the incarcerated individual is an active mental health patient or not. The Justice Center recommends that clinical staff at the Greene CF SHU be retrained to ensure that quality contact is an expectation of rounds in the SHU.

16. **It is unclear why incarcerated individual 8 received additional RRU confinement time when they were issued a time cut memo.[32]**

    According to incarcerated individual 8's March 18, 2025, disciplinary hearing disposition, they received 270 days of confinement when they attacked another incarcerated individual with a broomstick, resulting in serious injuries. Since

[29] OMH Policy 1.0, *Special Housing Unit/Residential Rehabilitation Unit/ Special Population Diversion Services* states, "**In CBO Level 3 & 4 Facilities:** Rounds will be completed at least once every two weeks by a CBO clinician."

[30] Mental Health Rounds were not documented in the Logbook as occurring on ten dates: . Of those ten dates, four fall on a weekend when rounds would not be conducted. Weekdays Mental Health rounds were not documented in either SHU Logbook: September 3, 2025, September 8, 2025, September 10, 2025, September 11, 2025, September 15, 2025, and September 17, 2025.

[31] The highest census of incarcerated individuals housed in the SHU occurred on September 5,2025, September 6, 2025, and September 7, 2025, with 15 incarcerated individuals. The lowest census occurred on September 12, 2025, September 13, 2025, September 16, 2025, and September 17, 2025, with seven incarcerated individuals.

[32] [redacted] (DIN #[redacted]) is hereinafter referred to as incarcerated individual 8

March 18, 2025, the individual has received several time cuts reducing their given sanction.[33] A time cut memo dated July 29, 2025, provided the individual with a seven-day time cut and with a new RRU release date of October 13, 2025. The following month, on August 26, 2025, the individual received an additional time cut of eight-days, however their RRU release date was increased to November 30, 2025. The Program Management Team (PMT) Case Conference form dated August 26, 2025, indicates that the eight-day time cut was given "due to no acute behavioral concerns" and no new misbehavior reports or informational reports.

Request:

Please provide the Justice Center with incarcerated individual 8's accurate RRU release date, and an explanation as to why their confinement time was increased at the time of their August 26, 2025, time cut memo. In addition, if the individual received additional sanctions to perpetuate the additional confinement time, please provide documentation demonstrating that they received a disciplinary ticket.

17. **A Special Housing Unit (SHU)/Residential Rehabilitation Unit (RRU)/Special Population Mental Health Interview was not conducted with incarcerated individuals at the Greene CF, a MHSL 3 facility, per OMH policy 1.0.[34]**

- Incarcerated individual 9, a MHSL 4, transferred from the Coxsackie CF SHU to the Greene CF RRU on August 29, 2025, at which time a DOCCS Suicide Prevention Screening Guidelines (SPSG) # 3152 was conducted with the individual, resulting in no mental health referral.[35] According to the documentation provided, an intake SHU/RRU/Special Population Diversion Mental Health Interview was not conducted with the individual after transferring to the Greene CF RRU until September 9, 2025. In addition, despite having transferred to the Greene CF RRU, as demonstrated by documentation received by the Justice Center, the SHU/RRU/Special Population Diversion Mental Health Interview conducted on September 9, 2025, indicates the note was completed at the "Coxsackie Mental Health Unit."

- Incarcerated individual 10, a MHSL 3, transferred from the Clinton CF SHU to the Greene CF RRU on July 14, 2025, at which time a DOCCS SPSG #3152 was conducted, resulting in a regular mental health referral

[33] Time cuts were provided on April 15, 2026, April 23, 2025, April 19, 2025, May 6, 2025, May 13, 2025, May 20, 2025, May 28, 2025, June 25, 2025, July 29, 2025, and August 26, 2025.
[34] OMH Policy 1.0, *Special Housing Unit/Residential Rehabilitation Unit/Special Population Diversion Services states the following regarding intake evaluations,* "In CBO Level 3 & 4 Facilities: Intake Mental Health Interviews will be completed by CBO clinical staff within seven (7) calendar days of an incarcerated individual's placement in a SHU or an RRU. This also applies to Special Populations that were diverted from the SHU environment."
[35] [redacted] (DIN #[redacted]) is hereinafter referred to as incarcerated individual 9

at the individual's request to speak with mental health staff.[36] Although the individual met with their primary therapist on July 17, 2025, the contact was not documented on the SHU/RRU Mental Health Interview form, as per policy for an intake evaluation.[37]

- Incarcerated individual 11, a MHSL 3, transferred from the Mohawk CF to the Greene CF RRU on May 23, 2025, at which time a DOCCS SPSG #3152 was conducted with the individual resulting in a regular referral being made on their behalf.[38] A SHU/RRU/Special Population Diversion Mental Health Interview, intake evaluation was not conducted with the individual after transferring to the Greene CF RRU until June 3, 2025, 11 days after their admission.

Request and Recommendation:

Please provide the Justice Center with an explanation as to why the individuals did not receive their intake Mental Health Interviews in the appropriate timeframe or on the appropriate form. Given this finding, OMH staff members at the Greene CF should be retrained in OMH Policy 1.0 to ensure that contacts are completed in the designated timeframes and documented on the appropriate forms. The timely completion of these mental health evaluations is pertinent in assessing the mental status for individuals transferring into new units, specifically individuals on the mental health caseload, following disciplinary actions.

18. An illegible DOCCS Mental Health Referral was supplied to the Justice Center regarding incarcerated individual 7, a MHSL 3.

A DOCCS Mental Health Referral was submitted for the individual by a licensed master social worker (LMSW) following the individual's request to see mental health staff. The document does not appear to be dated. The copy received of the mental health referral did not scan well, and therefore no further information was obtained from the document.

Request and Recommendation:

The Justice Center recommends that DOCCS staff at the Greene CF be trained on the importance of accurate documentation completion, specifically the DOCCS Mental Health Referral that requires follow-up from mental health staff within designated time frames. Without a date, these timeframes could easily be disrupted. In addition, please provide the Justice Center with a clear copy of the referral to be reviewed.

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[36] [redacted] (DIN #[redacted]) is hereinafter referred to as incarcerated individual 10

[37] OMH Policy 1.0, *Special Housing Unit/Residential Rehabilitation Unit/Special Population Diversion Services* states, "**Special Housing Unit (SHU)/Residential Rehabilitation Unit (RRU) Intake Mental Health Interviews:** (c)(ii) For incarcerated patients already receiving active mental health services (on the caseload), the SHU Intake Mental Health Interview is documented on the SHU/RRU/ Special Population Diversion Mental Health Interview form (107 MED CNYPC).

[38] [redacted] (DIN #[redacted]) is hereinafter referred to as incarcerated individual 11

19. Thirteen out of the fourteen Individual Rehabilitation Plan's (IRP) received by the Justice Center, indicate that they were not done in collaboration with OMH.

The Justice Center received completed IRPs for 14 of the 15 incarcerated individuals in the Justice Center's RRU sample.[39] Of the 14, 13 stated the following, "IRP Goals Not Collaborated with OMH per OMH's Choice." Nine of the 15 incarcerated individuals are on the mental health caseload.

This same concern was addressed in the Justice Center's October 2, 2024, report during which ten IRPs were noted to include the same statement that OMH did not collaborate with DOCCS in the IRP process.[40,41]

Request and Recommendation:

Given the Justice Center's repeated findings, it is recommended that DOCCS and OMH work collaboratively within the RRU to ensure that a therapeutic, trauma-informed environment can be offered to incarcerated individuals housed in RRUs. The Justice Center requests an explanation regarding why OMH and DOCCS do not work collaboratively on IRP goal planning, in conjunction with mental health treatment plans, especially for those incarcerated individuals that are on the mental health caseload.

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[39] [redacted] (DIN # [redacted]) initiated May 27, 2025. [redacted] ([redacted]) initiated September 3, 2025. [redacted] (DIN # [redacted]) initiated June 3, 2025. [redacted] (DIN # [redacted]) initiated July 15, 2025. [redacted] (DIN # [redacted]) initiated September 2, 2025. [redacted] (DIN # [redacted]) initiated September 5, 2025. [redacted] (DIN # [redacted]) initiated June 18, 2025. [redacted] (DIN # [redacted]) initiated August 22, 2024. [redacted] (DIN # [redacted]) initiated July 25, 2025. [redacted] (DIN # [redacted]) initiated October 7, 2024. [redacted] (DIN # [redacted]) initiated February 4, 2025. [redacted] (DIN # [redacted]) initiated June 6, 2025. [redacted] (DIN # [redacted]) initiated April 7, 2025. [redacted] (DIN # [redacted]) initiated July 18, 2025.

[40] DOCCS Response to the Justice Center's October 2, 2024, report states, "After repeated efforts by the facility's Program Management Team (PMT) to try to collaborate with OMH regarding Incarcerated Individual's in the RRU, OMH has recently begun to attend the PMT Meetings and have started to share input with DOCCS. The facility also maintains a copy of all mental health referrals submitted to OMH for those Incarcerated Individuals in RRU. The PMT reviews all OMH cases and provides OMH staff at the facility with a copy of whom is going to be reviewed at PMT that week. DOCCS maintains their stance that there are therapeutic benefits to offering mental health programming and support to incarcerated individuals in SHU and RRU. However, OMH remains uninvolved in programming in SHU and RRU. The Department continues to engage them in ongoing discussion about their participation."

[41] OMH Response to the Justice Center's October 2, 2024, report states, "Greene CF OMH staff attend a portion of the joint DOCCS/OMH RRU meetings, during which time DOCCS can ask OMH for their input regarding treatment planning and IRPs. If there are any follow-up questions after OMH staff leave the meeting, DOCCS staff are aware of how to contact OMH for this additional information. At the time of the Justice Center's visit, not all IRPs were being provided to OMH staff for their review and signature. However, since that time, OMH staff have advised that they are receiving IRPs more consistently and continue to be available for consultation with DOCCS staff."

20. **Given the documentation provided on a DOCCS Suicide Prevention Screening Guidelines #3152, incarcerated individual 12 should have received an immediate mental health referral. [42]**

    During the incarcerated individual's July 24, 2025, admission to the Greene CF RRU, they reported that they had attempted suicide at "Midstate last week" under question 2B (*At any time in your life have you tried to commit suicide?).* Despite providing that verbal answer, question 2A (*Have you tried to commit suicide within the last year),* which would have required an immediate mental health referral, was checked "no". The result of this particular DOCCS SPSG # 3152 was a regular referral, which does not require a prompt response from mental health staff. Mental Health staff are not documented as meeting with the individual until their intake evaluation on July 31, 2025.

    Recommendation:

    The Justice Center recommends that all Greene CF staff required to complete the DOCCS SPSG #3152 be retrained regarding the importance of properly documenting all answers on the form to ensure the appropriate referrals are processed.

A six-month review of DOCCS and OMH records often includes records of treatment that an incarcerated individual received at another correctional facility before being transferred to the correctional facility reviewed. The findings below do not pertain to the Greene CF:

21. **At the beginning of the Justice Center's review period, incarcerated individual 11 was housed in the Mohawk CF SHU, after receiving a Tier III ticket for violent conduct with a weapon.**

    Per the OMH case record, the individual was housed in the Mohawk CF SHU on March 17, 2025. They remained in the SHU at the Mohawk CF and were provided SHU/RRU Mental Health Interviews on April 10, 2025, April 14, 2025, and May 13, 2025. Each of the interviews indicated that their SHU sentence was "pending". Each interview indicates that the individual was transferred to the SHU on February 18, 2025. The individual was not transferred to the Greene RRU until May 23, 2025.

    Request:

    The Justice Center requests an explanation as to why the individual was housed in the SHU at the Mohawk CF for approximately 94 days and why their hearing was "pending" and not completed. In addition, please provide the Justice Center with the individual's February 18, 2025, disciplinary packet, as it was completed during the Justice Center's time frame.

[42] [redacted] (DIN# [redacted]) is hereinafter referred to as incarcerated individual 12

22. There is a discrepancy as to where incarcerated individual 1 was housed for their prehearing confinement.

Incarcerated individual 1 received a Tier III ticket at the Elmira CF on August 15, 2025, for a weapon, when they were found in possession of a sharpened toothbrush. According to the DOCCS Misbehavior Report, the individual was escorted to SHU after the weapon was found. In addition, the OMH SHU/RRU/Diversion Unit Mental Health Interviews completed on August 15, 2025, and August 21, 2025, document the individual was housed in SHU.

Per the Superintendent Hearing Disposition Rendered packet, which confirmed that there would be no change in penalty because "the sanctions imposed meet the published guidelines", the individual was not housed in a SHU cell at the time of their hearing on August 27, 2025.[43] The individual's hearing was delayed after a hearing extension was filed because the Misbehavior Report had to be translated into Spanish. Following the conclusion of their hearing on August 28, 2025, the individual did not transfer to Greene CF RRU until September 2, 2025, therefore they were housed in the SHU for more than 15 days.

Request and Recommendation:

The Justice Center requests clarification as to where incarcerated individual 1 was housed upon receipt of their ticket, and how long they were in that housing unit until their transfer to Greene RRU.

If it is determined the individual was housed in SHU at that time, please retrain DOCCS hearing staff on the importance of accurate completion of the Superintendent Hearing Disposition forms. In addition, please provide an explanation as to why the individual was not transferred within the timeframes delineated by HALT.

23. Incarcerated individual 12 was held in pre-hearing segregated confinement while at Midstate CF for 22 days.

Per the individual's Disciplinary History, they received a Tier III ticket while at Midstate CF for threats on March 21, 2025. According to the misbehavior report, the individual is reported to have made threats to cut a civilian cook staff. There is documentary evidence that the individual was prehearing confined from March 21, 2025, through April 12, 2025, and SHU/RRU Mental Health Interviews were conducted with individual on March 21, 2025, and March 28, 2025, noting their placement in the SHU. It appears that even though they were already released from SHU, their hearing didn't begin until May 8, 2025, and concluded on May 21, 2025. Their disciplinary packet included correspondence for a "blanket extension" which states the following:

[43] Page six of the Superintendent Hearing Disposition packet "NO" was selected to "At the time of the hearing was this individual housed in a SHU cell?"

> "Any tier II misbehavior report or non-confining tier III misbehavior report issued during the lockdown period will have 14 days to complete upon facilities resuming normal operations. Any confining tier III misbehavior report issued during the lockdown period will have 5 days to complete absent postponement upon facilities resuming normal operations, any hearing utilizing the blanket extension shall indicate such for both the written and electronic record. All proceeding resulting from incidents that took place before the lockdown should request a separate extension to resume and complete within the remaining timeframe."

Request:

The Justice Center requests an explanation as to why the individual was prehearing confined for 22 days, and why their hearing was begun after they had already been released from SHU.

24. There is a discrepancy regarding how long incarcerated individual 13, a MHSL 3, was in the SHU at the Mohawk CF.[44]

According to the individual's disciplinary history, they received a tier III ticket for violent conduct, assault on inmate, and out of place on March 7, 2025. The hearing was completed on April 4, 2025, resulting in a sanction including 27 days prehearing SHU (3/8/25-4/4/25) and 124-days SHU (4/4/25-8/6/25).

During this time period, SHU/RRU Mental Health Interviews were conducted on March 18, 2025, April 14, 2025, May 5, 2025, and May 12, 2025, all documenting the individual's placement in SHU at Mohawk CF. In addition, the interviews all note that the individual had been placed in the SHU on February 11, 2025, and the assessments were all checked as being 30-day evaluations. The Justice Center was not provided with any documentation on the OMH Chronological Record or the DOCCS Disciplinary History that the individual should have been housed in the SHU since February 11, 2025. The individual is not documented as transferring to an RRU until June 5, 2025, when they entered the Greene CF RRU.

Request:

The Justice Center requests an explanation and documentation to support when the individual entered the SHU at the Mohawk CF and why they remained there until June 5, 2025, when they were transferred to an RRU.

[44] [redacted] (DIN# [redacted]) is hereinafter referred to as incarcerated individual 13

25. SHU/RRU Mental Health Interviews completed at the Midstate CF were documented that the individuals either refused or couldn't be offered a private interview.

The following assessments were conducted with incarcerated individual 12, a MHSL 6 in March and July 2025 and all indicate that a private interview could not be offered, with no reason provided:

- A SHU/RRU Mental Health Interview, intake evaluation completed on March 21, 2025.
- A SHU/RRU Mental Health Interview, seven-day evaluation completed on March 28, 2025.
- A SHU/RRU Mental Health Interview, intake evaluation was completed on July 2, 2025.
- A SHU/RRU Mental Health Interview, seven-day evaluation was completed on July 7, 2025.

The following assessments were conducted with incarcerated individual 14, a MHSL 3 in March, April, May, and July 2025 and five out of six assessments indicate that the individual refused a private interview, with no reason provided:[45]

- A SHU/RRU Mental Health Interview, intake evaluation completed on March 18, 2025.
- A SHU/RRU Mental Health Interview, seven-day evaluation completed on March 24, 2025.
- A SHU/RRU Mental Health Interview, "intake" evaluation was completed on April 3, 2025. Although the individual refused a private interview, with no reason documented, they were seen cell side due to threats of self-harm. Given the explanation provided, it is unclear if the individual left the unit, warranting the need for an "intake" evaluation.
- A SHU/RRU Mental Health Interview, 30-day evaluations completed on April 21, 2025, and May 19, 2025. Although both interviews indicate the individual refused a private interview, the recommendation section states, "Patient was seen cell side for 30-day re-evaluation due to ongoing DOCCS staffing crisis".
- A SHU/RRU Mental Health interview, 30-day evaluation was completed on June 13, 2025. The recommendations section of the form states that the individual was seen cell side by mental health staff, although it is documented that they accepted a private interview.

Recommendation:

The Justice Center recommends that mental health staff at the Midstate CF be retrained on the accurate completion of the SHU/RRU/Special Population Diversion Mental Health Interview. Accurate completion of documentation is vital in the sharing of information across multiple staff when record reviews are

[45] [redacted] (DIN# [redacted]) is hereinafter referred to as incarcerated individual 14

conducted. Providing accurate information ensures continuity of care, and early detection of possible issues.

26. It is unknown where four SHU/RRU Mental Health Interviews were conducted with incarcerated individual 13, a MHSL 3, at the Mohawk CF SHU.

According to the 30-day SHU/RRU Mental Health assessments conducted with incarcerated individual 13 on March 18, 2025, April 14, 2025, May 6, 2025, and May 12, 2025, there is no documentary evidence whether the contacts were completed in a private interview or cell side. Each assessment does not have a completed "Private Interview" section, denouncing whether a private interview was offered and/or refused. In addition, there is no narratives within the "recommendation" section to know if the assessment was completed as a cell side contact.

Recommendation:

The Justice Center recommends that mental health staff at the Mohawk CF be retrained on the accurate completion of the SHU/RRU/Special Population Diversion Mental Health Interview. Accurate completion of documentation is vital in the sharing of information across multiple staff when record reviews are conducted. Providing accurate information ensures continuity of care, and early detection of possible issues.

Review conducted by:
Stephanie Diamond, Facility Review Specialist

NEW YORK STATE | Office of Mental Health

KATHY HOCHUL
Governor

ANN MARIE T. SULLIVAN, M.D.
Commissioner

May 27, 2026

Jody Signoracci
Deputy Director of Outreach, Prevention and Support
Justice Center for the Protection of People with Special Needs
161 Delaware Avenue
Delmar, New York 12054

Dear Ms. Signoracci:

We received your letter dated 5/13/26, in response to the Justice Center's 9/17/25 site visit of the Greene Correctional Facility (CF) Special Housing Unit (SHU) and Residential Rehabilitation Unit (RRU) to review the quality of mental health care provided to incarcerated individuals and determine compliance with the Humane Alternatives to Long-Term Solitary Confinement (HALT) legislation, the Office of Mental Health's (OMH) policies, and the Department of Corrections and Community Supervision's (DOCCS) directives.

OMH responses were not requested or required for the recommendations associated with Findings #1-4, 7, 9, 11-14, 16, 18, and 20-24. Below are OMH's responses to the pertinent findings.

Recommendation for Finding #5:
"…Given that informational reports were only completed for 6 individuals out of the 15 reviewed, the Justice Center recommends that OMH and DOCCS utilize informational reports for all individuals housed in the RRU to create a chronological record that tracks progress and notes positive and negative interactions with staff."

OMH Response:
OMH staff are aware of the importance of positive informationals and seek appropriate opportunities to provide these to incarcerated individuals.

Request for Finding #6:
"…the Justice Center requests from OMH documentation to support that the individual's primary language is English. If such documentation does not exist, please provide an explanation as to how the individual was properly assessed during their time at the Greene CF and where it would indicate the use of an interpreter during their SHU/RRU Mental Health Interviews. Lastly, please provide any documentation of OMH clinical contact with the individual since September 17, 2025."

OMH Response:
Staff have been reminded of the importance of using the Language Line or, when that is unavailable, utilizing Spanish speaking staff to assist with translations. The requested documentation is enclosed with this response. Please note the documentation includes protected health information and should not be redisclosed.

Recommendation and Request for Finding #8:
"…Please provide the Justice Center with an update regarding incarcerated individuals 5 and 6. This update should include the individual's MHSL [Mental Health Service Level], housing status, current confinement sanctions, any additional misbehavior reports or tickets, and RCTP [Residential Crisis Treatment Program] admissions, if any."

OMH Response:
OMH continues to work with DOCCS to ensure all incarcerated individuals on the mental health caseload are appropriately housed not only in accordance with their diagnoses and MHSL, but also in accordance with their assessed treatment needs. Pursuant to policy, OMH offers callouts to individuals who remain in SHU for 15 days or less. If needed, OMH offers additional callouts beyond those required by policy. All individuals, regardless of caseload status, are also assessed cell-side during regular rounds.

Incarcerated individual 5 was made a MHSL 3 on 10/24/25. He transferred from the Greene CF SHU to the Fishkill CF RRU from 9/19/25-11/19/25, at which time he transferred to Fishkill CF's General Population (GP). On 12/4/25, he transferred to Midstate CF's GP where he continues to reside. He has not required RCTP admissions during his incarceration.

Incarcerated individual 6 remains a MHSL 3. He has required numerous disciplinary transfers since the Justice Center's Greene CF visit. Most recently, on 5/11/26, he transferred to the Marcy CF GP where he continues to reside. He has not required RCTP admissions during his incarceration.

OMH defers to DOCCS regarding information on any additional misbehavior reports these individuals may have received.

Request for Finding #10:
"…please supply the individual's MHSL, housing status, current confinement sanctions, any additional misbehavior reports or tickets, and RCTP admissions, if any."

OMH Response:
Incarcerated individual 7 remains a MHSL 3. On 1/15/26, he transferred from the Greene CF RRU to the Midstate CF Step-Down Program where he continues to reside. He has not required RCTP admission since 2024. OMH defers to DOCCS regarding information on any additional misbehavior reports he may have received.

Request and Recommendation for Finding #15:
"The Justice Center encourages mental health staff to conduct meaningful contacts with incarcerated individuals. Per policy, the SHU rounds clinician will attempt to make verbal contact with the occupant of each SHU cell, referred to as cell-side contacts, regardless of whether the incarcerated individual is an active mental health patient or not. The Justice Center recommends that clinical staff at the Greene CF SHU be retrained to ensure that quality contact is an expectation of rounds in the SHU."

OMH Response:
Depending on the time rounds were conducted, incarcerated individuals could have been in RRU programming or participating in other activities, thus shortening the amount of time staff spent on the unit. Furthermore, it has been OMH's experience that the inactive incarcerated individuals rarely engage during rounds, unless they have a specific concern they want to address with

mental health. Regardless, the Greene CF Unit Chief had a discussion with the treatment team to ensure they are prioritizing quality over quantity of round contacts.

Request and Recommendation for Finding #17:
"Please provide the Justice Center with an explanation as to why the individuals did not receive their intake Mental Health Interviews in the appropriate timeframe or on the appropriate form. Given this finding, OMH staff members at the Greene CF should be retrained in OMH Policy 1.0 to ensure that contacts are completed in the designated timeframes and documented on the appropriate forms. The timely completion of these mental health evaluations is pertinent in assessing the mental status for individuals transferring into new units, specifically individuals on the mental health caseload, following disciplinary actions."

OMH Response:
As neither of these clinicians continue working for OMH, we are unable to determine the reason for these errors. Current Greene CF staff are aware of the need to assess individuals in accordance with the HALT Act and to document these contacts on the correct progress note.

Request and Recommendation for Finding #19:
"Given the Justice Center's repeated findings, it is recommended that DOCCS and OMH work collaboratively within the RRU to ensure that a therapeutic, trauma-informed environment can be offered to incarcerated individuals housed in RRUs. The Justice Center requests an explanation regarding why OMH and DOCCS do not work collaboratively on IRP [Individual Rehabilitation Plan] goal planning, in conjunction with mental health treatment plans, especially for those incarcerated individuals that are on the mental health caseload."

OMH Response:
Contrary to the comments written on the IRPs, OMH staff have never refused to participate in IRP completion. There have been instances where OMH staff arrived for the scheduled Program Management Team (PMT) meetings but leave when it becomes clear DOCCS will not be attending. This matter has been addressed numerous times at the facility level. The Unit Chief has also met with DOCCS to remind them that OMH needs to be part of the IRP process. To rectify the miscommunications, OMH now receives a weekly email letting them know who will be reviewed and whose IRPs need to be signed.

Recommendation for Finding #25:
"The Justice Center recommends that mental health staff at the Midstate CF be retrained on the accurate completion of the SHU/RRU/Special Population Diversion Mental Health Interview. Accurate completion of documentation is vital in the sharing of information across multiple staff when record reviews are conducted. Providing accurate information ensures continuity of care, and early detection of possible issues."

OMH Response:
Staff have been reminded of the importance of correctly documenting any barriers they face to providing a private callout.

Recommendation for Finding #26:
"The Justice Center recommends that mental health staff at the Mohawk CF be retrained on the accurate completion of the SHU/RRU/Special Population Diversion Mental Health Interview. Accurate completion of documentation is vital in the sharing of information across multiple staff when record reviews are conducted. Providing accurate information ensures continuity of care, and early detection of possible issues."

OMH Response:
The clinician responsible no longer works for OMH. In the time since these callouts, Mohawk CF SHU staff have been trained on proper completion of the SHU paperwork.

Sincerely,

Li-Wen Lee, M.D.
Associate Commissioner
Division of Forensic Services

cc: Danielle Dill, Psy.D., Executive Director, CNYPC
William Vertoske, Deputy Director, Corrections Based Operations, CNYPC
File

NEW YORK STATE | Department of Corrections and Community Supervision

KATHY HOCHUL
Governor
DANIEL F. MARTUSCELLO III
Commissioner

June 24, 2026

Jody Signoracci
Deputy Director, Office of Outreach, Prevention & Support
NYS Justice Center for the Protection of People with Special Needs
161 Delaware Avenue
Delmar, NY 12054

Greene Correctional Facility
Humane Alternatives to Long-Term Solitary Confinement (HALT) Act
DRAFT Compliance and Quality of Care Review
JC#: 77010179284

Dear Deputy Director Signoracci:

This is in response to the New York State Justice Center's visit at the Greene Correctional Facility on September 17, 2025, to review the quality of corrections-based mental health programs, treatment, and conditions of confinement for incarcerated individuals placed in Special Housing Unit (SHU) and Residential Rehabilitation Unit (RRU) in that facility in accordance with the HALT Legislation, OMH policies, and DOCCS Directives.

1. Request:

Please provide the Justice Center with an update regarding RRU programming, including the current programming schedule and the attendance records for the month of February 2026. The update should include whether all incarcerated individuals have access to daily programming as outlined in the HALT Act, or if it remains on a modified schedule. If programming remains modified, please provide an explanation as to why there is a modified schedule and any changes that may have occurred since the Justice Center's site visit. Additionally, please provide an estimated completion date for the construction of the congregate recreation pens.

Response:

At Greene Correctional Facility, all incarcerated individuals in RRU have access to daily out-of-cell programming. As of January 19, 2026, the RRU is no longer on a modified program schedule and has resumed normal programming operations.

We have attached for your review the program attendance records for the month of February 2026 and current programming schedule as of January 19, 2026.

The congregate recreation pens construction project has an estimated completion date of August 2026.

2. Request and Recommendation:

The Justice Center commends the Greene Correctional Facility for the daily program attendance among incarcerated individuals in the SHU. This serves as a positive demonstration of the programs and employee efforts in this SHU environment. The Justice Center requests the SHU programming schedule, and program attendance for the month of February 2026.

In addition, the Justice Center recommends that the Greene Correctional Facility SHU adopt a standardized format, including the names of the individuals, to document program and recreation attendance.

Response:

We appreciate the Justice Center's recognition of the great work our staff is doing at Greene Correctional Facility. The staff assigned to SHU and RRU recognizes the benefits of therapeutic programming and continues to engage incarcerated individuals in participating in daily out-of-cell programming.

SHU out-of-cell programming is offered daily from 7:30 am until 10:30 am. Out-of-cell recreation is offered from 1:00 pm to 2:00 pm daily.

We have attached for your review the program attendance records for the month of February 2026.

The staff at Greene Correctional Facility utilize the "Daily SHU Activity Go Around," which is filled out daily by security staff to document the names and DIN of any incarcerated individual who participates in programming and recreation.

3. The Justice Center received 38 out of 156 surveys distributed during the site visit and had the opportunity to speak privately with 14 individuals

4. Request and Recommendation:

The Justice Center requests clarification of the in-cell activities that are being offered by the ORC which are provided Program Management Team (PMT) for time cuts. Although the Justice Center acknowledges the use of time cuts as encouragement to engage in cell study, using these activities may impact the amount of time an individual would attend programming. If programming included areas such as music therapy, anger management, black history, and dialectical behavior therapy, and individuals had the opportunity to receive time cuts, there might be more interest in coming out to programming.

In addition, given that the individuals feel that inconsistencies across various RRU's in the state, the Justice Center recommends that DOCCS Central Office complete an analysis of the different expectations of individuals housed in RRU's, specifically access to personal property, providing a clear daily schedule, and the varying expectations of what can or cannot be worn to programming.

Response:

The RRU has resumed regular programming since January 19, 2026. The option to utilize in-cell Cognitive Behavior Treatment (CBT) was offered as an alternative to allow incarcerated individuals to earn time cuts while the RRU was operating on a modified schedule. Incarcerated Individuals who are unable to attend out-of-cell programs due to medical/security related reasons, are offered in-cell CBT to allow them to earn time cuts and incentives until they can resume program. This has been effective in increasing their level of engagement and motivation. Our staff at Greene Correctional Facility continues to review and offer CBT programming topics including Music Therapy, Black History, Anger Management, Poetry and various other reading materials.

It is an expectation of the agency that all RRUs statewide have the same programming standards and offer the same privileges to all incarcerated individuals. DOCCS continues to address any inconsistencies found during audits, site visits or through facility reports.

Our executive team at Greene Correctional Facility, during a recent review of the facility's operational and orientation manuals for RRU, reached out to other facilities to compare manuals and review their practices. Our staff worked on updating the manuals whenever necessary to remain consistent with other facilities in regard to personal property, programming attire and daily schedules.

As of April 23, 2026, DOCCS Central Office sent Greene Correctional Facility the new General Confinement Restricted Unit Operations and Orientation Manuals, to assist in standardizing manuals for consistency throughout the state.

5. Recommendation:

The intention of the HALT Act is to promote therapeutic and trauma-informed care while aiming to address individual treatment and rehabilitation needs to the underlying causes of problematic behavior. Given that informational reports were only completed for six (6) individuals out of the 15 reviewed, the Justice Center recommends that OMH and DOCCS utilize informational reports for all individuals housed in the RRU to create a chronological record that tracks progress and notes positive and negative interactions with staff.

Response:

Informational reports are utilized in RRU to document any positive or negative behaviors of incarcerated individuals that are different from their baseline functioning. Informational reports are only utilized when warranted and not used to serve as regular progress notes to chrono behaviors. While the HALT Legislation aims to promote therapeutic programming and address individual treatment and rehabilitation needs, it does not require daily progress notes of every incarcerated individual in RRU. Overall progress and behavioral improvements are noted in informational reports when necessary and added to the individual's IRP.

6. Request:

The Justice Center requests that DOCCS provide an update on incarcerated individual 1, specifically whether they have been able to attend programming as they have requested. The Justice Center understands that the individual is an English as a Second Language (ESL) individual, and that they have been assigned to Spanish speaking ORC's, however the Justice Center would like to inquire regarding policies in place to support ESL individual's and the availability for interpreters to assist the individual as opposed to relying on other incarcerated individuals to interpret for them.

In addition, the Justice Center requests from OMH documentation to support that the individual's primary language is English. If such documentation does not exist, please provide an explanation as to how the individual was properly assessed during their time at the Greene Correctional Facility, and where it would indicate the use of an interpreter during their SHU/RRU Mental Health Interviews. Lastly, please provide any documentation of OMH clinical contact with the individual since September 17, 2025.

Response:

Upon review of incarcerated individual 1's RRU chronos, it does not appear that this individual participated in out-of-cell programming, they also completed their RRU confinement time on December 19, 2025, and were transferred to general population at Clinton Correctional Facility on December 22, 2025. See attached for your review.

The DOCCS policy that is in place to support individuals with English as a Second Language (ESL) indicates that once staff determine that the services are needed, they will secure language assistance through a telephonic interpretation vendor, a staff interpreter, or the Office of Cultural and Language Access Services.

Incarcerated Individuals with ESL needs are offered Cognitive Behavior Treatment (CBT) workbooks in Spanish, as well as encouraged to attend programs. Any correspondence with an Incarcerated Individual who has a language dominance of Spanish is translated. In addition, staff utilize Spanish speaking Offender Rehabilitation Coordinators (ORC) for any callouts they have with the ESL Incarcerated Individuals.

DOCCS will defer to OMH on their process of securing language translation for their callouts when necessary.

7. Request:

Please provide the Justice Center with an update as to whether the individuals property has been located and provided. If it has not been located, what the process is for restitution and the status of the individual claims.

Response:

Regarding incarcerated individual 2, the sending facility was contacted, and they could not locate their property. The incarcerated individual was provided with the opportunity to file a claim to be reimbursed for any missing items, however no claim was submitted. Incarcerated individual 2 was released from RRU on September 17, 2025, to general population at Greene Correctional Facility.

Regarding incarcerated individual 3, the sending facility was contacted, and they could not locate their property. Incarcerated individual 3 was released from RRU on September 25, 2025, and subsequently paroled on April 9, 2026. They were provided with the opportunity to file a claim to be reimbursed for any missing property, however no claim was submitted.

Regarding incarcerated individual 4, the sending facility was contacted, and they could not locate their property. A property claim had already been submitted by incarcerated individual 4 on September 10, 2025, and was approved. We have attached the property claim for your review. Incarcerated individual 4 was released from RRU on March 12, 2026.

8. Recommendation and Request:

Segregated confinement poses serious risks to a person's mental health. The Justice Center continues to recommend that those with ongoing mental health needs be diverted to a therapeutic milieu, such as an RRU, where they can receive beneficial programming.

Please provide the Justice Center with an update regarding incarcerated individuals 5 and 6. This update should include the individual's MHSL, housing status, current confinement sanctions, any additional misbehavior reports or tickets, and RCTP admissions, if any.

Response:

DOCCS continues to divert every individual that is considered Special Population to a facility with access to therapeutic programming in accordance with the HALT Legislation. Not all individuals on the OMH caseload meet the definition of Special Population, therefore, can be placed in the SHU for a timeframe not to exceed 15 days as per the HALT Legislation.

Furthermore, Senate Bill S4621 was introduced to expand the definition of persons with disability for purposes of the definition of special populations. The proposal was to include all individuals on the OMH caseload; however, this bill was vetoed by the Governor.

Incarcerated individual 5 is currently housed in general population at Mid-State Correctional Facility with no current confinement sanctions. They are assigned a MHSL 3 and since the Justice Center's visit on September 17, 2025, they have received one (1) additional Tier II misbehavior report for Violent Conduct, Fighting, Creating Disturbance and Assault on Incarcerated Individual. They did not receive any additional confinement sanctions and did not have any RCTP admissions.

Incarcerated individual 6 was transferred to Marcy Correctional Facility on May 11, 2026. They received a Tier III misbehavior report on May 19, 2026, for Escape, Out of Place, Movement Violation, Delaying Count and received 500 days of confinement sanctions to expire on October 15, 2027. They are currently in transit at Auburn Correctional Facility. They are assigned to MHSL 3 and since the Justice Center's visit on September 17, 2025, they have received three (3) additional Tier III and seven (7) Tier II misbehavior reports. They were assessed in RCTP following the most recent misbehavior report for escape charges.

9. Recommendation and Request:

Given the individual's documented intellectual functioning and their past placement in the CAR program, please provide an explanation detailing why this individual is serving their disciplinary sanctions in the RRU and not the CAR program, in addition to being considered eligible for housing in the SHU.

The Justice Center also requests updated documentation to support the individual's current full-scale IQ, if available, and the date the evaluation was conducted. Additionally, if further evaluations were not conducted, the Justice Center recommends that the individual receive psychological testing to ensure proper placement within DOCCS.

Response:

The CAR Program operations permanently ceased on November 6, 2024, after the Sullivan Correctional Facility was permanently closed. Incarcerated individual 7 was, therefore, placed in an RRU for programming purposes due to receiving confinement sanctions. Incarcerated individual 7 would not have been considered eligible for placement in SHU as they would be considered Special population under HALT given their intellectual disability.

Incarcerated individual 7 was last evaluated on July 9, 2021, and it was documented that their IQ is 58. We have attached the evaluation for your review.

10. Request:

Please provide the Justice Center with documentation, including their final individual rehabilitation plan, as evidence that the individual was released from the RRU in the timeframes instituted by HALT. In addition, please supply the individual's MHSL, housing status, current confinement sanctions, any additional misbehavior reports or tickets, and RCTP admissions, if any.

Response:

Incarcerated individual 7 was transferred to Mid-State Correctional Facility's Step-Down program on January 13, 2026, where they are currently programming. Their confinement sanctions ended on January 13, 2027. They were discharged from RRU on December 31, 2025. The referral to Step Down to general population was submitted on December 27, 2025, and they transferred to Mid-State Correctional Facility's SDP on January 13, 2026, once a bed was available. We have attached their Individual Rehabilitation Plan (IRP) for your review.

Incarcerated individual 7 is assigned a MHSL 3 and they did not receive any additional misbehavior reports since the Justice Center's visit. They did not have any RCTP admissions.

11. All incarcerated individuals in the SHU at the time of the JC visit were held for less than 15 consecutive days or 20 days in a 60-day period, in segregated confinement.

12. According to the records received by the Justice Center, all the hearing were completed within the guidelines outlined in the HALT Act.

13. According to the documentation received by the Justice Center, two (2) supervisors and 13 civilian staff are up to date on the Tier III Hearing Officer training.

14. Upon review of Tier hearing materials for the 20 incarcerated individuals in the sample at Greene Correctional Facility, it was determined they were appropriate for criteria justifying Tier III confinement and had engaged in behaviors that warranted placement, including, assault on inmate, weapon, contraband, assault on staff, and violent conduct.

15. Request and Recommendation:

The Justice Center encourages mental health staff to conduct meaningful contact with incarcerated individuals. Per policy, the SHU rounds clinician will attempt to make verbal contact with the occupant of each SHU cell, referred to as cell-side contacts, regardless of whether the incarcerated individual is an active mental health patient or not. The Justice Center recommends that clinical staff at the Greene Correctional Facility SHU be retrained to ensure that quality contact is an expectation of rounds in the SHU.

Response:

DOCCS will defer to OMH on this recommendation.

16. Request:

Please provide the Justice Center with incarcerated individual 8's accurate RRU release date, and an explanation as to why their confinement time was increased at the time of their August 26, 2025, time cut memo. In addition, if the individual received additional sanctions to perpetuate the additional confinement time, please provide documentation demonstrating that they received a disciplinary ticket.

Response:

Incarcerated individual 8 was released from Greene Correctional Facility RRU on October 5, 2025, and transferred to general population at Wyoming Correctional Facility. They are currently housed in general population at Cape Vincent Correctional Facility since May 12, 2026.

When the time cut memo was generated for incarcerated individual 8, an error was made when doing the calculations, however, the incarcerated individual did not receive an increase of their time and was

released accordingly. The incarcerated individual had no misbehavior reports while in RRU at Greene Correctional Facility that would have extended their confinement sanctions.

We have attached for your review the PMT Case Discussion Form, feedback form and the time cut memo with the time cut date error.

17. Request and Recommendation:

Please provide the Justice Center with an explanation as to why the individuals did not receive their intake mental health Interviews in the appropriate timeframe or on the appropriate form. Given this finding, OMH staff members at the Greene Correctional Facility should be retrained in OMH Policy 1.0 to ensure that contacts are completed in the designated timeframes and documented on the appropriate forms. The timely completion of these mental health evaluations is pertinent in assessing the mental status for individuals transferring into new units, specifically individuals on the mental health caseload, following disciplinary actions.

Response:

DOCCS will defer to OMH for this recommendation.

18. Request and Recommendation:

The Justice Center recommends that DOCCS staff at the Greene Correctional Facility be trained on the importance of accurate documentation completion, specifically the DOCCS mental health referral that requires follow-up from mental health staff within designated time frames. Without a date, these timeframes could easily be disrupted. In addition, please provide the Justice Center with a clear copy of the referral to be reviewed.

Response:

All security and civilian staff participate in a mandatory annual 1-hour training course covering risk identification, emergency responses and reporting & tracking, which covers proper completion of the mental health referrals.
We have attached for your review the All-Superintendent's Memorandum regarding Suicide Prevention Forms which was shared with all staff.

The facility is working on obtaining a legible copy of incarcerated individual 7's #3150 form and will forward to the Justice Center once it is obtained.

19. Request and Recommendation:

Given the Justice Center's repeated findings, it is recommended that DOCCS and OMH work collaboratively within the RRU to ensure that a therapeutic, trauma-informed environment can be offered to incarcerated individuals housed in RRUs. The Justice Center requests an explanation regarding why OMH and DOCCS do not work collaboratively on IRP goal planning, in conjunction with

mental health treatment plans, especially for those incarcerated individuals that are on the mental health caseload.

Response:

While DOCCS continues to see the value of OMH involvement in therapeutic programming in RRU they are not involved in programming. OMH has recently agreed to start a pilot program at two (2) facilities to offer therapeutic programming for individuals on the caseload that they deem appropriate. OMH has agreed to review and sign IRPs, however, they are not involved in their development for individuals in RRU. DOCCS will defer to OMH for further explanations.

20. Recommendation:

The Justice Center recommends that all Greene Correctional Facility staff required to complete the DOCCS SPSG #3152 be retrained regarding the importance of properly documenting all answers on the form to ensure the appropriate referrals are processed.

Response:

Greene Correctional Facility conducted training on DOCCS Form #3152 SPSG with supervisors on March 24, 2026, and on April 23, 2026. We have attached for your review the 3152 Training RTF's.

21. Request:

The Justice Center requests an explanation as to why the individual was housed in the SHU at the Mohawk Correctional Facility for approximately 94 days and why their hearing was "pending" and not completed. In addition, please provide the Justice Center with the individual's February 18, 2025, disciplinary packet, as it was completed during the Justice Center's time frame.

Response:

Incarcerated individual 11 received a Tier III misbehavior report at Mohawk Correctional Facility on February 18, 2025, for charges including Violent Conduct, Fighting and Weapon. Due to the DOCCS job action that started on February 17, 2025, and ended on March 10, 2025, the facility was unable to conduct the hearing until March 18, 2025. Due to limited movement between facilities, he was transferred to RRU for programming at Greene Correctional Facility on May 23, 2025.

22. Request and Recommendation:

The Justice Center requests clarification as to where incarcerated individual 1 was housed upon receipt of their ticket, and how long they were in that housing unit until their transfer to Greene Correctional Facility's RRU.

If it is determined the individual was housed in SHU at that time, please retrain DOCCS hearing staff on the importance of accurate completion of the Superintendent Hearing Disposition forms. In addition,

please provide an explanation as to why the individual was not transferred within the timeframes delineated by HALT.

Response:

Incarcerated individual 1 received a Tier III misbehavior report on August 15, 2025, while at Elmira Correctional Facility for charges including Weapon. His disciplinary hearing was conducted on August 28, 2025, and while he had not yet received a disposition, he was in in transit status from Elmira Correctional Facility's SHU to Greene Correctional Facility's RRU on August 29, 2025, for programming purposes. He transited through Green Haven Correctional Facility intake from August 29, 2025, to September 2, 2025, when he arrived at Greene Correctional Facility's RRU. We have attached a printout of his movement screen from FPMS for your review. He was transferred to an RRU within the timeframes set by the HALT Legislation.

23. Request:

The Justice Center requests the March 21, 2025, disciplinary packet for this ticket and an explanation as to why the individual was prehearing confinement for 22 days, and why their hearing was begun after they had already been released from SHU.

Response:

Incarcerated individual 12 received a Tier III misbehavior report for Threats on March 21, 2025, while at Mid-State Correctional Facility. He was prehearing confined from March 21, 2025, through April 12, 2025. Due to staffing challenges following the DOCCS job action, some disciplinary hearings were delayed.

24. Request:

The Justice Center requests an explanation and documentation to support when the individual entered the SHU at the Mohawk Correctional Facility and why they remained there until June 5, 2025, when they were transferred to an RRU.

Response:

Incarcerated individual 13 received a Tier III misbehavior report while at Mohawk Correctional Facility on March 7, 2025, for Violent Conduct, Assault on Inmate, and Out of Place. The disciplinary hearing was completed on April 4, 2025, resulting in a sanction including 27 days prehearing SHU and 124 days SHU. Due to the DOCCS job action and limited movement between facilities they were transferred to RRU at Greene Correctional Facility on June 5, 2025. Incarcerated individual 13 was not housed in SHU since February 11, 2025. Their disciplinary history started on March 7, 2025, with this misbehavior report. See attached FPMS printout from their movement screen.

25. Recommendation:

The Justice Center recommends that mental health staff at the Midstate Correctional Facility be retrained on the accurate completion of the SHU/RRU/Special Population Diversion Mental Health Interview. Accurate completion of documentation is vital in the sharing of information across multiple staff when record reviews are conducted. Providing accurate information ensures continuity of care, and early detection of possible issues.

Response:

DOCCS will defer to OMH for this recommendation.

26. Recommendation:

The Justice Center recommends that mental health staff at the Mohawk Correctional Facility be retrained on the accurate completion of the SHU/RRU/Special Population Diversion Mental Health Interview. Accurate completion of documentation is vital in the sharing of information across multiple staff when record reviews are conducted. Providing accurate information ensures continuity of care, and early detection of possible issues.

Response:

DOCCS will defer to OMH for this recommendation.

Thank you for the opportunity to comment on your report. I look forward to continuing to work productively with the Justice Center to improve the services for our population.

Sincerely,

James Donahue
Associate Commissioner

cc: Stephen Brandow, Superintendent - Greene Correctional Facility,
Stephanie Diamond, Facility Review Specialist, NYS Justice Center