2026 - 2031

STRATEGIC PLAN AT A GLANCE

NEW YORK STATE | Justice Center for the Protection of People with Special Needs

The Justice Center was given an extraordinary mission: **to prevent abuse and neglect, protect people receiving care from state programs, and ensure accountability for those we serve.**

Our 2026-2031 Strategic Plan leverages 10 years of data and feedback to advance that mission. It reflects the Justice Center's commitment to building on a strong foundation while embracing the opportunities ahead.

GOAL 1: Expand how the Justice Center prevents and protects through innovative approaches.

- **BUILD** new ways to measure progress and the impact of our work.
- **SHARE** more information to expand the ability of the Justice Center and its partners to make decisions and act.
- **CREATE** innovative prevention approaches that include providers, people receiving services, and families in the process.

GOAL 2: Create new ways to share the Justice Center's nation-leading expertise and learn from those who engage with us.

- **DESIGN** more formal ways to share lessons learned across the state and country.
- **CULTIVATE** more opportunities for collaboration and to gather input and feedback.
- **BROADEN** our community of partners, bringing in new voices and perspectives.

GOAL 3: Strengthen the Justice Center's processes to improve user experience and more easily adapt to change.

- **INVEST** in staff and their ideas to foster a culture of inclusion and professional development.
- **REVIEW** policies and practices to find areas where they can be faster and easier to understand.
- **MODERNIZE** our technology and processes to make how we operate simpler and more efficient.

The Justice Center is committed to transparency and will release an update to our strategic plan each year. This annual update will include progress toward these goals, measurable data, and an overview of activities both planned and underway.

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